

The use of Video Relay Service has further bridged the gap between English users and those who communicate via American Sign Language. The functionality of interpreters creates a more accurate communication method that is natural and easy to use. It eliminates the inconvenience and mechanicalness of traditional text relay and provides optimal accessibility to the hearing impaired community. To lower the funds and rates available to VRS is a disservice to not only the deaf community but the hearing as well. It creates further barriers and pushes us back prehistorically creating drifts between the two worlds instead of building bridges. I fully use VRS and am very happy to be able to communicate to my family and friends using ASL, a more natural communication method. Thank you.